



Xytech Platform Release Log- 11.0 Service Packs

Version 11.0 Service Pack 3 (11.0.SP-3)

Resolved Issues

Bandwidth Planning

Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth, and Offset values to the new Work Order. [20096 / zd6482]

Bids & Budgets

Allow Change Request Template to Apply to Document Without Rights to Template Itself

Resolves an issue that allows a Change Request Template to apply to a document without having to give the user read rights to the Change Templates themselves. [24656 / zd10904]

Media Order

Task Row Added on First Position on Media Order Service Data Out

Resolves an issue where a Task added to a Service Profile would always be added at the top of the list and attempts to move it did not refresh the display sequence properly. [23486 / zd9914]

Personnel Rules

Day of Week not Applied for Time Differential Penalty Type

Resolves an issue where the Time Differential Penalty Type was not applying correctly per the day of week setting. [24777 / zd11098]

Rental

Error in Check In movement - Resource "Check in already"

Resolves an issue in a Check In when a resource is applied a Damage Type. The error would prevent the movement from posting but would update the resource Status, which would further prevent posting because the resource is already seen as "in". [24796 / zd11099]

Actual Check In Date/Time Not Reflected in Transaction Details

Resolves an issue in Check In/Out where the transaction dates were not being updated even though the Rental Preferences to do so were set. [24797 / zd11019]

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Resources

Day of Week not Applied for Time Differential Penalty Type

Resolves an issue where the Time Differential Penalty Type was not applying correctly per the day of week setting. [24777 / zd11098]

Roster/Time Off

Roster Template doesn't work correctly from all rotations

Resolves an issue in Roster Templates when two Shifts were booked for a single day, the early Shift would load as the second, and the time frame set for each Shift in the Details tab of the template was ignored. [21293 / zd6539]

Schedule Book

Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth, and Offset values to the new Work Order. [20096 / zd6482]

Version 11.0 Service Pack 2 (11.0.SP-2)

Resolved Issues

Bandwidth Planning

Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth, and Offset values to the new order. [20096 / zd6482]

Bids and Budgets

Auto Loading Actuals to a Bid Creates Records with No Billing Code

Resolves an issue where using the Auto Load Actuals command to load Bid Actuals created one or more Bid Detail records with no Billing Code.

Billing – Invoicing

Alternate Rate Card - Not finding Order Rate Card if Rate Not Found on Alternate Rate Card

Resolves an issue when an alternate Rate Card is in effect where the Order Rate Card is not being considered when applying rates to Transactions. [23312]



Framework/UX

Navigator Display Style Does Not Default to Tile

Resolves an issue where the Navigator display style option (under Settings > Options) was set to Tiles but displayed in Full mode when a user was logging in on a machine for which the setting had not been saved to local storage (i.e. a new machine, in Incognito Mode, or after clearing local storage). A new configuration parameter (SKY_DEFAULT_TILE_VIEW) in the Application Server configuration file allows the site to set the default Navigator display style:

- If the SKY_DEFAULT_TILE_VIEW does not exist, or is set to "N", the system displays the Full navigation mode by default. This is the default setting.
- If the SKY_DEFAULT_TILE_VIEW is set to "Y", the system displays the Tiles navigation mode by default.

[24237 / zd10534]

Issue Management

IM Session for Orders Cannot Search by Order Number

Resolves an issue where Issue Management Sessions for Orders could not be searched by Order Number. [24194 / zd9724]

Job

Search Page Row Count Shifts to Bottom of Page on Phone

Resolves an issue where, when using the application on a mobile device, the search page row count was shifted to the bottom of the display, effectively hiding action buttons. [24222 / zd10490]

Media Order

Alternate Rate Card - Not finding Order Rate Card if Rate Not Found on Alternate Rate Card

Resolves an issue when an alternate Rate Card is in effect where the Order Rate Card is not being considered when applying rates to transactions. [23312]

Media Order Service Template - Rule to Set Order End Date is Not working

Resolves an issue where the Order End Date of a Media Order was not being set properly by a Service Row rule loaded via a Service Template. [23689 / zd10188]

Roster Time Off

Roster Time Offs Prevent Schedule Book from Displaying Rostered Data

Resolves an issue where certain Roster Time Off records prevented the Display of Rostered data in the schedule book. [24516 / zd10749]



Schedule Book

Converting Quick Hold to Order for Dynamic Resource Does Not Copy Key Information

Resolves an issue where converting a Quick Hold for a Dynamic Bandwidth resource failed to copy the Row Display, Bandwidth and Offset values to the new Work Order. [20096 / zd6482]

Roster Time Offs Prevent Schedule Book from Displaying Rostered Data

Resolves an issue where certain Roster Time Off records prevented the display of Rostered data in the Schedule Book. [24516 / zd10749]

Transmission

Alternate Rate Card - Not finding Order Rate Card if Rate Not Found on Alternate Rate Card

Resolves an issue when an alternate Rate Card is in effect where the Order Rate Card is not being considered when applying rates to transactions. [23312]

Visualizer Fails to Render with Large Transmission Orders

Resolves an issue in the Transmission Visualizer where large orders (> 200 resources) would fail to render properly. [24606 / zd10632]

Work Orders

Alternate Rate Card - Not finding Order Rate Card if Rate Not Found on Alternate Rate Card

Resolves an issue when an alternate Rate Card is in effect where the Order Rate Card is not being considered when applying rates to transactions. [23312]

Duplicating an Order and changing the Order Type the Transaction Order Type retains the original Value

Resolves an issue where duplicating an order with a new order type would fail to update the order type on the individual transaction records. [23718 / zd7082]

Cannot Rapid Update Bill To / Billing Address on WOs

Resolves an issue where Bill To and Billing Address values couldn't be updated via Rapid Update. [24429 / zd10473]

Known Issues

Issue Management

IM Session and Issue Status Dropdown List Issue [25017] - In version 10.2 and higher, values in the Session Status and Issue Status dropdown fields display a number (the Status ID) after the Status Description when the same Status Description has been created in multiple Session Categories. In some cases, the list displays two or more entries with the same Description but different IDs; in other cases, the list displays one one entry with a unique Description and ID when one or more of the duplicates has been filtered out.



Library Movements

Shipping Form Accessed within Movement Has Wrong Values [24717] - When a user is viewing a Movement document, clicks the 'View Shipping Form' Action, and selects the "Shipping /Receiving Authorization" layout, the shipping form displays incorrect values. Using the same Action from the Library Movements list document and selecting the same layout displays the correct values.

Resources

Availability Flag Applies Availability Range Requirement to Non-Dynamic Resources [25029] – Currently selecting/checking the 'Require Available Range' option on a Scheduling Group will limit the ability to book non-dynamic Resources in that Group.

Schedule Book

Order Type Change on Existing QH or Dynamic Booking in SB [25000] - In the Schedule Book, when the user clicks on an existing Quick Hold (WO and MO Type booking) or Dynamic Booking (any type) to open the booking popup window, the Booking Type field incorrectly appears to be editable, and changes made to the field are not saved.

Scheduling Groups

Availability Flag Applies Availability Range Requirement to Non-Dynamic Resources [25029] – Currently selecting/checking the 'Require Available Range' option on a Scheduling Group will limit the ability to book non-dynamic Resources in that Group.

Transmission

Taker Billing FK Constraint Prevents Transmission Order Save [25019] - When creating a Transmission Order from the Schedule Book, using Scheduling Resources configured with Taker Billing in combination with other very specific circumstances triggers an error message ('The INSERT statement conflicted with the FOREIGN KEY constraint "fk_jm_wo_trx_taker_header_no"') that prevents the Order from being saved.

Work Orders

Custom Date fields ignored when creating WO Table setup via API [24996 / zd5343] - When using a POST-based API call to create the data on the WO Table 1 and WO Table 2 setup tables, custom date fields are ignored. Using a PATCH-based API call updates these fields correctly.



Version 11.0 Service Pack 1 (11.0.SP-1)

Resolved Issues

General

Session Memory Leak

Resolves a key source of the memory leaks impacting both our cloud and on-premises customers. This issue has resulted in high memory usage, and in extreme cases necessitates a service restart. This resolution is specifically aimed at improving performance for customers experiencing high memory usage over time. [24617]

Bids and Budgets

Add bid detail to a Bid and then saving, expands all bid details headers that were collapsed.

Resolves an issue where bid detail that was collapsed would expand when new detail was added or inserted. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22515 / zd8836]

Markup Percent Field in Budget Details is no longer a percent but a decimal.

Resolves an issue where the Markup Percent field required the user to enter a decimal number instead of a percentage. [22524 / zd8860]

Creating New Change Control Template for Bid

Resolves an issue where the "Bid" value was being cleared from the 'Limit To Document' dropdown field upon selecting it while creating a new Change Control Template. [22890 / zd9216]

Cannot Update Billing Unit on WO Actual Billing Code Transaction if Work Order Created from Bid

Resolves an issue where Unit Type Codes in all upper case like "HR" caused an issue in code looking for mixed case like 'Hr'. A SQL script may be required to fix existing data. [23552 / zd10058]

Billing – Invoicing

Rate Attribute issue when same resource in criteria on two Rate Attribute definitions

Resolves an issue where a Rate Set with Rate Attribute Definitions was assigned automatically, and attempting to manually select a Rate Set afterwards was filtering out valid Rate Sets. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [21683 / zd8065]

Service row with multiple target sources is using the length from first target

Resolves an issue where a Service Row linked to multiple input sources is set up to bill by the lengths of the targets created was only creating transactions based on the length of the first target source. [23187 / zd9370]



Transactions Created from Service Row Linked to Multiple Targets get Rate From First Target Definition

Resolves an issue where a Billing Code with RAD attributes set to look at fields on sources were only looking at the value from the first source. [23231 / zd9600]

Billing List Report - Export to Excel in 10.6 is Creating Multiple Sheets of 30 Rows Each

Resolves an issue where the Billing List Report was exporting to Excel in multiple sheets of 30 rows each instead of one sheet with all rows. [23482 / zd9857]

Calendar Gadget

Object Reference Error in My Schedule (Mobile + Web)

Resolves an 'object reference error' that showed when opening My Schedule. [24160 / zd10385]

Job

Work Orders Report throws an error when a certain number of orders selected is exceeded.

Resolves an error ("The incoming request has too many parameters") that would occur when running the Work Orders Report for a large number of orders. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22564 / zd8411]

Media Order

Usability of Media Order

Resolves an issue where entering text into an input field in a grid control, and then quickly moving to another field sometimes clears the data entered into the previous field. (This item was a Known Issue in v10.6 and v11.0) [19013 / zd5564]

Template Type Field no longer multi-select when searching

Resolves an issue where the Template Type criteria field on the Media Order Service Template List was no longer a multi-select dropdown. [20637 / zd7412]

Remove/Restore Billing Issue does not work

This addresses an issue where the Remove/Restore Billing Issue button on a Service that has a Billing Issue was not clearing the Billing issue after the underlying cause in the setup is resolved. [22474 / zd6867]

Service Template Issues Editing Default Specs

Resolves an issue when attempting to edit default specs in a Service Template. [23049]

Service row with multiple target sources is using the length from first target

Resolves an issue where a Service Row linked to multiple input sources is set up to bill by the lengths of the targets created was only creating transactions based on the length of the first target source. [23187 / zd9370]



Transactions Created from Service Row Linked to Multiple Targets get Rate From First Target Definition

Resolves an issue where a Billing Code with RAD attributes set to look at fields on sources were only looking at the value from the first source. [23231 / zd9600]

Update to Default Spec does not update Service Template or Media Orders

Resolves an issue where updating the Default Specs (such as Spec Note) on a Service does not ask the user if they wish to update any Service Templates that include that Service. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [23303 / zd7923]

Moving Services does not update Display Seq

Resolves an issue where moving a Service Header while the header is collapsed did not correctly update the Display Sequence of the header and all its detail rows. [23305 / zd7184]

MO Service Search - Rapid Update Only Updates First Service Row

Resolves an issue in the Media Order Service Search where a Rapid Update only modified the first item in a set of selected items; the system now updates all selected items as appropriate. [23420 / zd9924]

Services display inactive Status by default

Resolves an issue where inactive Services were displayed by default along with active Services based on Order Phase filtering. The system should now look for the first active Status of the correct Status Type. This did not resolve the issue when the Phase option 'Service Status No' was set to an inactive Status which then applied that inactive Status to the Order. The resolution here is to set the Phase option to an active status. [24360 / zd9773]

Project Management

Additional Media Assets on a Project

Resolves an issue where the Project Media Asset list (pm_project_asset) allowed multiple entries with the same Asset ID. [23459 / zd9304]

Schedule Book

Making modifications to Items in Schedule Book adjusts the width of the bookings

Resolves an issue where applying changes to a Scheduling View from the Items window would re-set Schedule Book rows to their original height on views where row height had previously been adjusted. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22592]

Active Resource is not Showing in the Scheduling Book Items List

Resolves an issue where an active Resource was not showing in the Items list under its Group for the Schedule Book. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [23267 / zd9673]



Security

Error When Trying to Remove Roles from Change Control Template

Once a Change Control Template has been assigned to a record -- Bid, Job, Order, etc. -- the Roles within it cannot be removed. This updates the error text to give the user a clearer understanding of why the change cannot be made. [22764 / zd9150]

Transmission

Usability of Media Order

Resolves an issue where entering text into an input field in a grid control, and then quickly moving to another field sometimes clears the data entered into the previous field. (This item was a Known Issue in v10.6 and v11.0) [19013 / zd5564]

Organization Desc Field is Not Available in Document Class 2503

Resolves an issue in the Operations List document customization where the 'Organization Desc' field could not be added to Reference Doc Fields. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [22115 / zd7101]

Moving Services does not update Display Seq

Resolves an issue where moving a Service Header while the header is collapsed did not correctly update the Display Sequence of the header and all its detail rows. [23305 / zd7184]

Work Orders

Order Transactions: Grid Updating Note Doesn't Allow Typing Text in Re-Class Note

Resolves an issue where Grid Update was preventing the entry of text in note fields. [22893 / zd9218]

Search by % is not working for two words or more at a time in Manage Work Order Screen

Resolves an issue in Search windows (such as the Work Orders search), where specifying multiple search values for a single text field (such as W/O Description) would remove the % from the end of a search string after a search was executed. Note: When searching by a single value, the % at the end is assumed, but when specifying multiple criteria, it is necessary to add the % to the end of each value (including the last one) if the wildcard is desired. (This issue was reported in 11.0 and determined to affect 10.6 as well.) [23245 / zd9609]

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